



February 11, 2009

Thomas J Francen  
Jane Phillips Medical Center  
815 Lafayette St.  
Denver, CO 80218-3507

Dear Thomas,

Lawson Learning would like to extend its congratulations to you for attaining the "Lawson Customer Certified" status for "LSF 9.0 Migration, UNIX."

You have met the expectations and standards set by some of Lawson's top field consultants. Your accomplishment affirms our confidence that you have the working knowledge to be able to perform your job in this discipline.

By your receiving the enclosed certificate, Lawson Learning is verifying that it has a record of your certification achievement. You may also use the Lawson Certified mark on your business card or e-mail signature line along with the special Lawson Customer logo. You can request digital files of the mark and logo by contacting [LawsonCertification@lawson.com](mailto:LawsonCertification@lawson.com). You will receive the mark and specific instructions on how to use the mark according to Lawson guidelines.

Lawson publishes its confidentiality, policies, and conduct guidelines on the Lawson Support site. You should periodically review those materials, particularly if you have questions about certification policies, expirations, or renewals. The policies are standard for the industry, and it ensures that everyone in our Lawson Certified community remains committed to the high standards that are part of our Lawson competitive edge.

As we further develop the Lawson Certification Program, we will periodically update the Lawson Support site about exciting new privileges and opportunities for our Lawson Certified community.

We celebrate your achievement with you. And, we thank you for your commitment to Lawson.

Regards,

A handwritten signature in cursive script that reads "Gary Moehnke".

Gary Moehnke  
Lawson Certification Manager  
[gary.moehnke@us.lawson.com](mailto:gary.moehnke@us.lawson.com)  
651-767-6655



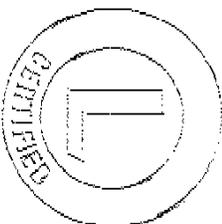
**The Certification Program from Lawson  
In recognition of significant achievement**

**Thomas J Francen**  
is awarded the status of

**Lawson Customer Certified  
LSF 9.0 Migration, UNIX**

A handwritten signature in dark ink, appearing to read "H Debes", is written over a light-colored background.

**Harry Debes**  
Chief Executive Officer  
Lawson Software



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